



### **Safety Warning**

- Please insert the AC plug into the AC outlet according to the ide-ntiifying input on the power adapter;
- It is prohibited to use the device in any places with potential explosive gases;
- Nonprofessionals shall not open the power adapter anyhow so as to avoid
- · The device is a Grade A product. In living environment, the product may cause radio interference. Therefore, users may be required to take practical measures against the interference.

### Battery replacement:

- 1. Wrong type battery replacement may bring explosive risks!
- 2. Replaced battery shall be handed over to maintenance personnel for disposal. Do not put it into fire!

### **Important Safety Instructions**

- Avoid installing or using during thunder and lightning, otherwise lightning
- · Cut off the power immediately if there is abnormal smell, overheating or smog; Do not touch the sharp paper cutting tool!

### Recommendation

- Do not use the device near water or in humid environment, keep liquid from falling onto the terminal;
- Do not use the device in extremely cold and hot environment, e.g. around fire or lighted cigarettes;
- Do not smash, throw or bend the device;

revise this manual without prior notices.

- · Use the device in clean and dustfree environment as much as possible and keep small items from falling into the terminal;
- · Do not use it near medical devices unless permitted.

### Statement

- The company is not responsible for the following behaviors:
- · Damages caused by using and maintaining the device without following
- Damages or problems caused by selection of objects or Consumables (products which are not the initial ones provided or recognized by the
- In this case, the company will not undertake any responsibility. No one is entitled to modify or change the product unless permitted by the Company.

Discrepancies between the product and the file concerning details may raise due to product updates. Please be subject to tale material object. The company reserves the right to interpret the file and the right to

### Product technical index

Configuration	Main specifications		
O/S	Android 6.0		
CPU Frequency	1.3GHZ Quad Core		
RAM	1GB DDR3		
FLASH	8GB Nand Flash		
LCD Screen	5.5"IPS.qHD		
Touch screen	G+F Capacitive Multi-Touch		
Camera	500w Fixed Focus		
Speaker	1W Single Channel		
Mircrophone	1xMIC Input		
3G	GSM900/1800, WCDMA2100 TD-SCDMA: B34 B39 /FDD-LTE:B1 B3 / TDD-LTE: B38 B39 B40 B41		
WIFI	WIFI 802.11b/g/n)		
Bluebooth	bluetooth 3.0/4.0, IBEACON supported		
Button	1x power button,1x scan button		
Interface	1x Micro USB Debug Port , 1x SIM card slot , 1x Audio jack		
Battery	7.2V/ 5200mAh		
Printing	line thermal printing		
Printing paper width	58mm		
Printing speed	50mm/s		
Printer service life	50km		
Roll diameter	Max Diameter 42mm		
Dimension	Terminal:length216.6mm*width89.2mm*height 57.9mmCharging Base:Length215.7mm*Width 89.9mm*Hgight 28.5mm		
Thimble Type Charging Base	INPUT:AC100-240V/1.5A 50/60Hz OUTPUT:DC12V/1A		

### **Hazardous/Toxic Substances and Content Table of the Product**

	Hazardous/Toxic Substances or Elements						
Parts Name	lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium (CrvII)	Polybrominated biphenyls (PBDE)	Polybrominated diphenyl ethers (PBDE)	
Circuit card assembly	×	0	0	0	0	0	
Print head assemably	×	0	0	0	0	0	
Indicates that the concentration of the hazardiys substances in all homogeneous materials in the parts is below the relevant threshold of the SJ/T11363-2006. Indicates that the concentration of the hazardous substances of at least							

 $Products\ reaching\ or\ beyond\ service\ life\ for\ environmental\ protection\ shall\ not\ be$ discarded anyhow but recycled as per the stipulations set out in the Control and Administrative Measures on Electronic Information Products

one of all homogeneous materials in the parts is above the relevant threshold of the SJ/T11363-2006; However, the standard due to the parts

narked With "x" is above the standard due to the fact that there is not nature alternative technologies in the industry.

# Warranty Card

Product Name: Product Model: Product

Warranty Period: Warranty service by our company is available within \_\_\_\_ days upon purchasing.

Free warranty is not provided in following conditions:

- Products are disassembled and repaired without permission.  $\cdot \, \text{Product barcode and fragile sticker are damaged, and the} \\$
- warranty card is oblltera or broken. · Malfunction caused by operations without complying with
- requirements in the manual.
- · Malfunction caused by water soaking or falling, and manmade damage like scratching or breaking.
- · Malfunction or damage caused by Force majeure.

Beyond the warranty period.

Contact Methods: Business address: Telephone number:

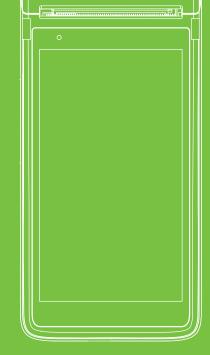
**Warranty Card** 

Purchase Date:

# Contents of Package

- Warranty Card and Product CertifiCate)
- ☐ Charging dock\*1

Fax: +86 755-89602394



**User Manual** 

**ZKH200** 

 ${\sf Click}\ the\ button\ [{\sf Setting}]\ and\ put\ {\sf WLAN}\ on, then\ enter\ the\ interface of\ {\sf WLAN}\ search$ and wait for searched and listed available WLAN hot-spots Select a WLAN to be connected. Passwords are required for encrypted networks.

**How to Download/use Apps** 

In networking mode, open App Store, browse, download and install targeted Apps

# **Common Troubleshooting**

# **Printer Out of Service**

- Make sure the paper case is closed properly;
- Make sure the printing paper is properly selected and installed; Check whether the paper case is installed with 58mm\*40mm thermal printing
- Check whether the paper is placed reversely when printing blank content.

### Fail to start the Device (e.g. Low Battery) Mount the device onto the dock correctly and charge it for 3 minutes:

Check whether the charging status is shown on the screen.

# **Device Crash**

Press the power button for 11 seconds to restart.

# **Additional Tips**

After startup, view [User Guide] for more details.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two condition; (1) This device may not cause harmful interference, and (2) this device must accept any interference received including interference that may cause undesired operation. This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable rotection against harmful interference in a residential installation This equipment generates uses and can radiated radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the inteference by one or

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different From that to which the receiver is
- Consult the me dealer or an experienced radio/TV technician far held.
- Caution Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment

# FCC RF Exposure Information (SAR)

This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency(RF) energy set by the Federal Communications of the United States.

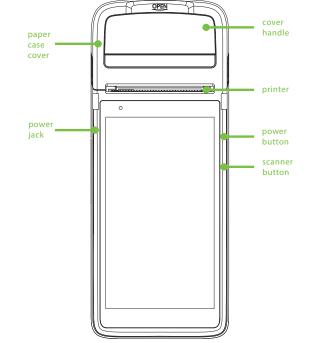
During SAR testing, this device is set to transmit at its highest certified power level in all tested frequency bands, and placed in positions that simulate RF exposure in usage near the Body. Although the SAR is determined at the highest certified Power level. the actual SAR level of the while operating can be well below the maximum value. This is because the device is designed to operating at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The exposure standard for wireless employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 16w/kg.

The FCC has granted an Equipment Authorization For this model device with all reported SAR levels evaluated as in compliance with the FCC RF exposure, guidelines. SAR information on this model device is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on FCC ID:2AH25V1.

For this device, the highest reported SAR value for usage near the body is 0.55 W/kg.

While there may be differences between the SAR levels of various devices and at various positions, they all meet the government requirement.



# **Power Button**

Short press: Wake up or lock the screen.

Long press: Press the button for 2-3 seconds to start up the device in Shutdown Press the button for 2-3 seconds to select Shutdown Of restart under normal

service conditions Press the button for 11 seconds to automatically restart the device when it crashes.

**Volume Kev** 

Adjust volume (the key can be also used for quick barcode scanning when supported by applications).

**Return Kev** 

Click it to return to the previous interface .

**Home Key** 

Click it to return to home screen quickly.

Printer

Click it to view programs running in the background quickly;

Select an App and slide towards one side to close it.

Print receipts and bills in power-on state.

**Power Charge Jack** 

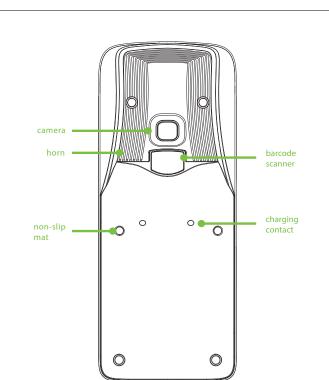
For device recharging. **Audio Jack** 

Available for externally connected audio/personal credit card POS

(application required). **MICRO USB Debugging interface** 

Applicable to developers' debugging only. Charging unsupported.

SIM Card Slot Note: Ensure the device is powered off when inserting or removing SIM card.



Inserting or removing card in power-on state may cause malfunction

Open SIM card cover horizontally;

Insert/remove SIM card as instructed direction in the figure; Put the card cover Back horizontally. (China Mobile/Unicom 2G and Unicom 3G SIM cards are supported)

Only for QR code scanning.

**Barcode Scanner (Option)** 

Applicable to barcode scanning within close range (6cm-20cm) only.

Used for charging when contacting the dock. (Stay away from water, metal and other energized devices)

**EU Regulatory comformance** 

Hereby, we declare that this device is in compliance with the essential requirements and other relevant provisions of Directive 199/5/EC.



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To prevent possible hearing damage, do not listen at high volume levels for long periods.



Risk of explosion if battery replaced by an incorrect type. Dispose of used batteries according to the instructions

### The device uses 7.2v/5200 mAh non-detachable built-in lithium battery, do not remove it by yourself

Please charge the device at any time instead of after power-off so as to maintain the service life of the battery.

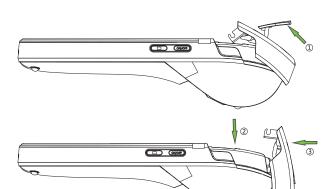
1) 2G/3G setting. Insert corresponding 2G (GSM)/3G (GSM) card in shutdown mode before

# Adapter shall be installed near the equipment and shall be easily accessible Caution

Please make sure the temperature for adapter will be from -10'c to 40'C Please make sure the temperature for device Will be from -10'C to 40'C

The device could be used with a separation distance of Dem to The human body.

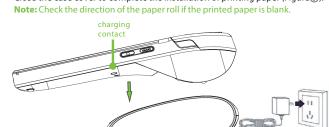
☐ User Guide\*1 (including Contents of Package,



**Printing Instructions** The device supports 58mm thermal printing paper with a specification of

57-0.5mm\*O4Omm Open the paper case through cover handle (Figure ①). Force open will have the gears of print head worn;

Put printing paper into the paper case as per the direction in the figure and pull out part of the paper outside the slitter (Figure 2); Close the case cover to complete the installation of printing paper (Figure 3).



# **Description of Charging and Battery**

The device supports docking station and charging by DC cable. **Docking station** 

Inset the power adapter into the docking station and the main socket Mount the device onto the dock as per the direction in the figure;

Charging icon will be shown on the screen during charging;

Check the direction of the device onto the dock if no charging icon is shown. Charging by cable Connect the 5V adapter to the power supply socket;

Connect the DC cable to DC interface of the device for recharging;

If the recharging icon does not appear, please check whether the  ${\sf DC}$ 

The screen will display the recharging icon during the recharging process;

### interface is well connected. **Battery description/notes**

**Simplified Settings** Only a few steps to start the smart commercial device

starting and operate as per instructions 2 kinds of network modes are selectable for the device

starting the device(See Technical Specifications for details of card support) 2 Press the power button for 2-3 seconds to wake up the screen, enter the interface of first